

Allergan Aesthetics, an AbbVie company, Breast Implant Warranty Programme

This document describes the Allergan Aesthetics Saline-Filled and Silicone-Filled Breast Implant Warranty Program effective May 1, 2023. The Breast Implant Limited Warranties consist of the *ConfidencePlus™* Warranty, and are described in Table 1 below:

Table 1

Warranty Program	Events Covered	Events not covered/ Limitations
Natrelle® ConfidencePlus™ Warranty Program	<p>For all Allergan Aesthetics Textured Breast Implants including CUI®, McGhan and BRST®</p> <ul style="list-style-type: none"> - Lifetime product reimbursement for rupture, plus up to USD 3,500 for surgical fees within 10 years for surgeries performed after January 1, 2019 - 10 years of guaranteed product reimbursement for capsular contracture Baker grade III/IV for surgeries performed after January 1, 2019 - 10 years of guaranteed product reimbursement for patients diagnosed with late seroma for surgeries performed after January 1, 2019 - Free contralateral breast implant reimbursement at the surgeon's request - Uncommon events coverage for BIA-ALCL lifetime product reimbursement, up to USD 7,500 for out-of-pocket expenses not covered by insurance - Late seroma diagnostic testing performed after 1 October 2019, up to USD 1,000 for out-of-pocket expenses not covered by insurance - Implanted in Australia or New Zealand <p>Note: Amounts stated in USD in this document will be converted and paid in local currency based on the foreign exchange (FX) rates at the time of processing.</p>	<p>Asymptomatic, elective or preventative removal</p> <p>Patient dissatisfaction with implant size or aesthetics</p> <p>Adverse reactions other than implant rupture, capsular contracture or late seroma</p> <p>Removal of implants due to wrinkling or rippling.</p> <p>Loss of product integrity caused by cosmetic revision surgery</p> <p>Loss of product integrity caused by open or closed capsulotomy</p> <p>Gel deformation / gel fracture</p> <p>Other manufacturers' products</p>

* Deflation, rupture, capsular contracture and late seroma are among the known risks of breast implants. Capsular contracture is defined as the tightening of the tissue capsule around an implant, resulting in firmness or hardening of the breast and squeezing of the implant. Late seroma is defined as a pocket of serous fluid that develops at least 12 months after breast augmentation and presents with clinically evident swelling.

The plastic surgeon, as learned intermediary, is responsible for providing the patient with appropriate risk information before surgery, including (but not limited to) the risk of deflation, rupture and Breast Implant Associated Anaplastic Large Cell Lymphoma (BIA-ALCL). Allergan Aesthetics makes available to all plastic surgeons and patients a copy of the device appropriate informed decision brochure describing the benefits and risks of surgery with either its Saline-Filled or Silicone Gel-Filled breast implants. Copies can also be obtained by contacting Allergan Aesthetics directly, or through the Allergan Aesthetics website. The plastic surgeon should also advise the patient about possible adverse reactions and complications associated with Saline-Filled and Silicone Gel -Filled breast implants. **This document is not intended to, and cannot, take the place of a full and candid discussion between plastic surgeon and patient or the informed decision brochure for patients.**

Qualified Allergan Aesthetics Breast Implants are the following (hereinafter referred to as “Allergan Aesthetics Breast Implants”):

- CUI MHP, MLP, SHD
- Natrelle Saline breast implant styles 168, 363, 468
- Natrelle and McGhan 410 breast implant styles LL, LM, LF, LX, ML, MM, MF, MX, FL, FM, FF, FX
- Natrelle and McGhan 410 *Soft Touch* breast implant styles LL, LM, LF, LX, ML, MM, MF, MX, FL, FM, FF, FX
- Natrelle 510 Dual-Gel styles LX, MX, FX
- Natrelle INSPIRA breast implants styles TRL, TRLP, TRM, TRF, TRX, TSL, TSLP, TSM, TSF, TSX, TCL, TCLP, TCM, TCF, TCX
- Natrelle and McGhan Round Gel Implants, styles 110, 110 Soft Touch, 115, 120, 120 Soft Touch
- Natrelle Komuro breast implants styles KML, KMM, KLL, and KLM
- Natrelle Ritz Princess breast implant styles RML, RMM, RFL, RFM
- Natrelle 150 Full Height and Short Height double lumen implants

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I. APPLICATION OF THE ALLERGAN AESTHETICS WARRANTIES

A. WARRANTY

1. **Timeline:** The Allergan Aesthetics Warranty applies automatically to Allergan Aesthetics Breast Implants implanted in all Allergan Aesthetics markets outside the United States of America on or after May 1, 2019 (or as set out in Table I above), and supersedes any previous Allergan Aesthetics Warranty Program previously applicable.

2. **Covered Events:** The Allergan Aesthetics Warranty applies only to the following covered events (each a “Covered Event”) if they require surgical intervention:

(a) For NATRELLE® Silicone-Filled Breast Implants:

- (i) rupture of Allergan Aesthetics Silicone-Filled Breast Implants due to crease fold failure; or
- (ii) loss of shell integrity from unknown cause; or
- (iii) removal of implants for capsular contracture Baker grade III/IV (product replacement only within ten years of augmentation surgery); or
- (iv) removal of implants for late seroma (product replacement only within ten years of augmentation surgery).
- (v) BIA-ALCL diagnosis

The Allergan Aesthetics Warranty may also apply to other event-related losses of shell integrity not specifically excluded, subject to review and approval by Allergan Aesthetics.

3. **Events Not Covered:** The Allergan Aesthetics Warranty does not apply to:

- (a) removal of implants for size alteration;
- (b) removal of implants due to wrinkling or rippling;
- (c) loss of shell integrity caused by operative procedures; or
- (d) loss of shell integrity resulting from open capsulotomy or closed compression capsulotomy procedures.

The Allergan Aesthetics Warranty excludes other events outside the covered events listed in section A(I)(2) above.

4. **Cost:** No cost.

5. **What Allergan Aesthetics will provide under the Allergan Aesthetics Warranty:**

- (a) **Product Reimbursement:** If patient has a Covered Event, subject to this clause, Allergan Aesthetics will reimburse the cost of the same or similar type of implant as the qualifying product for the lifetime of the implant. Implantation of the qualifying product, as well as

any subsequent procedures, must be in strict accordance with current Allergan product literature and accepted plastic surgical procedures by appropriately qualified licensed plastic surgeons for such product to qualify for replacement.

The explanted product must be returned to the Allergan Aesthetics Device Analysis Laboratory within 90 days of its explant in order to qualify for product reimbursement. If return is not possible due to extenuating circumstances then a photograph of the explanted implants can be provided in lieu of returning the implants. For claims where both devices are explanted, photographs of both explanted devices must be provided .

(b) For NATRELLE® Silicone-Filled Breast Implants:

- (i) When a qualifying replacement surgery for a Covered Event occurs from the date of implantation within the timelines set out in Table I above, Allergan Aesthetics will pay out-of-pocket expenses for surgical fees, operating room, and anesthesia expenses directly related to revision surgery and not covered by insurance, up to a maximum aggregate amount of the respective amounts set out in Table I. Upon submission of a qualifying request, Allergan Aesthetics will provide a general release in favor of Allergan Aesthetics.
- (ii) Allergan Aesthetics will not pay for any re-operative expenses until receipt of the release signed by the patient. In addition, Allergan Aesthetics may require a copy of bills or receipts associated with the revision surgery before payment will be made. Other documentation, such as operative notes and photos, may be required prior to payment. Request for financial assistance under the Allergan Aesthetics Warranty should be made to the Allergan Aesthetics Warranty Department prior to the date of qualifying revision surgery.
- (iii) At the surgeon's request, Allergan Aesthetics will also provide reimbursement for a qualifying replacement used to replace a contralateral Allergan Aesthetics implant. Upon submission of a qualifying request for financial assistance, Allergan Aesthetics will provide a general release in favor of Allergan Aesthetics.

(c) For BIA-ALCL diagnosis

- (i) When documentation of a positive diagnosis of BIA-ALCL is provided by a pathology report confirming CD30 positive, ALK negative cytology and/or histology as per the NCCN [National Comprehensive Cancer Network] guidelines, Allergan Aesthetics will pay out-of-pocket expenses for surgical fees, operating room, and anesthesia expenses directly related to revision surgery and not covered by insurance, up to a maximum aggregate amount of USD 7,500 Upon submission of a qualifying request, Allergan Aesthetics will provide a general release in favor of Allergan Aesthetics.
- (ii) Allergan Aesthetics will not pay for any re-operative expenses until receipt of the release signed by the patient. In addition, Allergan Aesthetics may require a copy of bills or receipts associated with the revision surgery before payment will be made. Other documentation, such as operative notes and photos, may be required prior to payment. Request for financial assistance under the Allergan

Aesthetics Warranty must be made to the Allergan Aesthetics Warranty Department upon confirmation of a positive diagnosis.

- (iii) At the surgeon's request, Allergan Aesthetics will also provide reimbursement for a qualifying replacement used to replace a contralateral Allergan Aesthetics implant. Upon submission of a qualifying request for financial assistance, Allergan Aesthetics will provide a general release in favor of Allergan Aesthetics.

B. PATIENT INFORMATION ON THE ALLERGAN AESTHETICS WARRANTY

Before implantation surgery, the plastic surgeon should explain the details of the Allergan Aesthetics Warranty terms and conditions, including product reimbursement, to the patient, and direct the patient to the Allergan Aesthetics website where they may view the terms and conditions document. In addition to explaining the terms of the Allergan Aesthetics Warranty and Product Replacement, the plastic surgeon should also advise the patient about possible adverse reactions and complications associated with Saline-Filled and Silicone-Filled Breast Implants, including the risk of BIA-ALCL, and review with the patient the device appropriate informed decision brochure provided by Allergan Aesthetics, describing the benefits and risks of surgery with either its Saline-Filled or Silicone Gel-Filled breast implants.

C. FILING A CLAIM

If a Covered Event occurs within ten years of the date of an implantation/or at any time for BIA-ALCL coverage under the Allergan Aesthetics Warranty, the plastic surgeon should contact Allergan Aesthetics' Medical Device Complaint Center at MedDeviceComplaintsAPAC@Abbvie.com to report the event(s) (see form on Schedule 1) and forward the following documents in advance of the revision surgery in order for a subsequent claim to be considered for approval:

- (i) **Rupture:** a copy of the MRI and/or US report - If revision surgery is planned based on reliance of Magnetic Resonance Imaging (MRI) and/or Ultrasound (US) findings of suspected rupture of an ALLERGAN® AESTHETICS Silicone-Filled Breast Implant
- (ii) **Capsular Contracture Baker grade III or IV:** medical report stating the capsular contracture grade and need for surgery.
- (iii) **Seroma Late:** In the case of a claim under a late seroma event for patients with textured implants only, a diagnosis qualifies as > 50 cc of fluid presented at least 12 months after surgery, upon a confirm diagnosis by a surgeon and confirmed by photographs, pathology, or other reports deemed acceptable by Allergan Aesthetics.
- (iv) **BIA-ALCL:** a pathology report confirming BIA-ALCL diagnosis through confirmation of a CD-30 positive, ALK-negative cytology and/or histology.

Allergan Aesthetics will organise the return of the explanted implant(s) or request photographs if return of implants is not allowable. Upon receipt of the returned product, and of the properly signed release and claim form, payment will be issued to the appropriate party or parties in accordance with limitations outlined in this document.

D. Limitation on Product Replacement

Allergan Aesthetics reserves the right to cancel, change, or modify the terms of the Allergan Aesthetics Warranty. Any such cancellation, change, or modification will not affect the currently stated terms for those already enrolled in the Program.

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Schedule 1

OneV-97519 v 4.0 Effective on 27 Apr 2023 AbbVie-Allergan Confidential General
Pg 1 of 5 Retrieved by Earl Padilla on 28 Apr 2023 10:00 GMT+08:00 DCC-00038720

MASTER FORM	
Department	Post Market Quality Assurance
MF Number	OneV-97519
MF Name	QPP07-01-002-F14
MF Title	Product Field Note-Breast-Asia Pacific

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(Please complete and e-mail form to MedDeviceComplaintsAPAC@abbvie.com within 24 hours of complaint receipt.)

ORIGIN OF COMPLAINT			
Reporter Name:		Reporter Type: Implant MD <input type="checkbox"/> Explant MD <input type="checkbox"/> Other <input type="checkbox"/>	
Institution:		If Other, please specify:	
Address:		Phone:	
City, Postal Code, Country:		Email/Fax:	
Implant MD name:		Explant MD name:	
PATIENT INFORMATION			
Full Name or Initials:		Race:	Weight: lb <input type="checkbox"/> kg <input type="checkbox"/>
Date of Birth:		Sex: Male <input type="checkbox"/> Female <input type="checkbox"/>	
Implant Date:	Implant Surgery Type: Primary Augmentation <input type="checkbox"/> Primary Reconstruction <input type="checkbox"/> Revision Augmentation <input type="checkbox"/> Revision Reconstruction <input type="checkbox"/> Unknown <input type="checkbox"/>	If Implant Surgery Type is Revision, please provide the initial silicone implant date:	Implant Placement: Subglandular <input type="checkbox"/> Submuscular <input type="checkbox"/> Subcutaneous <input type="checkbox"/> Unknown <input type="checkbox"/>
Explant Date:	Replacement Date (if different from explant date):		
EVENT DESCRIPTION (LEFT SIDE)		EVENT DESCRIPTION (RIGHT SIDE)	
Complaint?: YES <input type="checkbox"/> NO <input type="checkbox"/> ; If YES, please list events below:		Complaint?: YES <input type="checkbox"/> NO <input type="checkbox"/> ; If YES, please list events below:	
Did the device cause or contribute to the reported event(s)? YES <input type="checkbox"/> NO <input type="checkbox"/> ; If NO, please provide the cause:		Did the device cause or contribute to the reported event(s)? YES <input type="checkbox"/> NO <input type="checkbox"/> ; If NO, please provide the cause:	
Date of Symptom Onset:		Date of Symptom Onset:	
Treatment (excluding implant removal) (Left)		Treatment (excluding implant removal) (Right)	
AFFECTED DEVICE INFORMATION (Device(s) involved in the reported event(s))			
Left side Serial #		Right side Serial #	
Left side Lot #		Right side Lot #	
Left side Catalog #		Right side Catalog #	
REPLACEMENT DEVICE INFORMATION (If applicable and available) <input type="checkbox"/>			
BACK-UP DEVICE INFORMATION (For out-of-box/broken device events only) <input type="checkbox"/>			
Left side Serial #		Right side Serial #	
Left side Lot #		Right side Lot #	
Left side Catalog #		Right side Catalog #	
DEVICE RETURN STATUS		FOR OUT-OF-BOX/BROKEN DEVICE EVENTS ONLY	
Device to be returned? YES <input type="checkbox"/> NO <input type="checkbox"/> If NO, please provide a reason:		Did the inner silicone gel touch the patient? YES <input type="checkbox"/> NO <input type="checkbox"/>	
ADMINISTRATIVE DATA			
Form Completed by / Company			Date:
ABBVIE EMPLOYEE/AUTHORIZED REPRESENTATIVE USE ONLY			
Reportable to Local Regulatory Body? YES <input type="checkbox"/> NO <input type="checkbox"/> ; (If YES, please send a copy of the initial/follow-up/final /combined initial and final report when available)			
ADDITIONAL INFORMATION			

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